

Keys to Successful International Teamwork

In this two-day workshop, attendees will develop competencies that enable them to:

- Overcome the challenges of working in international teams
- Reap the benefits of cultural diversity
- Work efficiently in a multi-site environment

Target audience

This workshop is a must for people who work in an international context. For example:

- Members and leaders of international project teams, either long-standing or newly formed
- New employees joining an international company
- Consultants, project managers or team leaders whose responsibilities are “going global”
- Employees who will be working abroad for a period of time

Of course, it is also perfect for anyone who simply wants to broaden his/her current skill set, in order to get the most out of working internationally.

Workshop description

More and more projects take place in an international context, and – far more than the specific technologies, methodologies and processes utilized – it is the relationships between team members that determine the success or failure of a project.

While it is often stimulating to work with international colleagues and enriching to share experiences and knowledge with them, it can also be challenging to communicate and build meaningful relationships with people from different backgrounds and/or in different locations.

In this workshop participant will learn how to recognize and effectively manage cultural differences within teams - turning current frustrations and even problem situations into positive contributions and results.

Workshop objectives

During the workshop, participants will develop competencies to:

- View a situation from different perspectives,
- Listen effectively,
- Build trustful relationships across borders, reporting lines, and responsibility structures,
- Develop efficient attitudes to productively collaborating with others,
- Actively engage the benefits of cultural diversity,
- Gain real commitments and improved work from colleagues and subordinates, including remote ones.

They will also relate these activities to their daily job, design their own personal action plan using tools learnt during the workshop and define their follow-up strategy.

Workshop content

The program intersperses practical and challenging activities with periods for reflection and review. It brings a different perspective to situations faced on a day-to-day basis and offers new solutions rarely introduced in traditional trainings.

• Day 1: Building trustful intercultural relationships

- Trust, Communication
- Culture, Cultural dimensions

• Day 2: Working efficiently together in an international context

- Influence of cultural factors on teamwork, leadership and communication styles
- Team and leadership
- Virtual teams

This public workshop can be customized to your company's goals and facilitated at your site as a tailored workshop “**Working in an international team**”, involving all the members of the team.

Facilitator



Frédérique Thiriet-Smith has worked in and for international companies for more than 25 years, successfully leading multicultural and multi-site teams, to support the development of professional competencies and positively impact business results.

Her work is driven by a passion for facilitating change, enhancing cooperation and sharpening communication skills while focusing on the human aspects of organizations. Because of her broad experience as a former project manager, Frédérique understands that the keys to project success are bringing people together as a team and motivating them to achieve their fullest potential, as well as ensuring business users' confidence in new ways of working.

A French national who has lived in Germany since 1999, Frédérique has experienced practical problems from the inside and now as a global communication specialist, she offers you the tools to make your management more efficient and your teams more productive.

“Frederique is a very open-minded, out-of-the-box thinker who always keeps the big picture in mind. She also brings her experience & insights from years of top positions in international companies into her work and combines them with excellence in communication, conflict-management and creative thinking - concepts. I can recommend Frederique to everybody and every company dealing with multi-cultural marketplaces and customers. The workshop with Frederique opened my awareness and new perspectives and provided just the right techniques and tools to make international teamwork easy and successful!”

Ulla Mayfield Director Enterprise Negotiations at SAS Institute , May 20, 2009

Information & Registration

“Keys to successful international teamwork”

5-6 July 2011, Heidelberg
2 Days (9:30-17:30) € 850 + VAT (breaks, lunch, and hand-outs included)

For registration or information, please contact:

ktsit@fts-training-consulting.com

or Tel + 49 (0) 162 91 70 468

Registration form can also be sent to

Frédérique Thiriet-Smith

FTS Training Consulting

Burgstrasse 22,
D-69121 Heidelberg

Name:

First Name:

Company:.....

Address:.....

.....

Tel.:.....

Mobile:

Email:

Registrations are confirmed after payment.

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Services at company level

Consulting	Training	Coaching	Team building
<ul style="list-style-type: none">• Competency models development• Training needs analysis• Training programs management• Training course development	<ul style="list-style-type: none">• Cross-cultural awareness• Cross-cultural communication• Virtual team• Leadership• Interpersonal communication• Train the Trainer	<ul style="list-style-type: none">• Team coaching• Individual coaching	<ul style="list-style-type: none">• Tailored workshops around an activity:<ul style="list-style-type: none">• Improvisation• Collaborative cooking

Services at individual level

Training	Coaching
<p>Public workshops :</p> <ul style="list-style-type: none">• Keys to successful international teamwork• IMPACT: More Presence, More Effect• Leading with the Serenity of Uncertainty• Effektive <i>deutsch-französische Zusammenarbeit: das Beste aus beiden Kulturen</i>	<p>Individual coaching:</p> <p>Guidance and support during professional and/or personal changes:</p> <ul style="list-style-type: none">• Goals clarification• Alignment with values• Motivation• Follow-up and continued development

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